

Minutes of PPG meeting held at church View surgery Collingham

Date: 28 October 2024

Present

Marjorie Wilson (chair), Sam Parker, Judi Fourie, Alan Skedd, LeRoux Fourie (secretary)

Dr Trigg, Joanne Robinson,

apologies, Diane Talbot, Kate Hancock, Jill Rakusen

Annual General Meeting discussed

, there was a disappointing term and out it was discussed whether the practice could use notification in future. This can be done through the Facebook page, but notice can be put up in the practice notice board as well.

Appointment of council members

Marjorie Wilson to stay on as chairperson

LeRoux Fourie to stay on as temporary secretary until a new secretary is elected

New members.

There are four possible appointments, of which Lavinia Royles, a previous member states that she would like to attend again. The chair to discuss this with her.

Secretary is to write to the potential new members to invite them to the next meeting, which will be scheduled on the 10th of December in church view surgery, if everybody is available on this date

Secretary to write to all current members to see whether they are available on this date.

Practice feedback.

The Thorner practice will be expanded and the rooms used to facilitate more appointments for the Collingham practice, this will include physiotherapy and midwife clinics.

The last full CQC inspection was in 2019. the CQC now does remote monitoring and only does full inspection if there are deemed to be any problems.

Certain conditions can be seen by the pharmacist in the village pharmacy, where possible, patients will be directed to the practice via the triage systems, but patients can do a walk in. Feedback to the practice is via pharma outcome software. Other pharmacies in the area include Day Lewis pharmacies in Boston Spa and Wetherby and Boots pharmacy in Wetherby.

The new Triage system seems to be working very well with most appointments being done electronically. The online form is only available until 1300 hours, where after, if urgent, patients can contact the receptionists, who fill in an online form and triage will then take place to direct the patients to the appropriate appointment. Dr Trigg has indicated that the appointments now are of a more complex nature as more less serious appointments can be dealt with either over the telephone or by referring to the appropriate practitioner or pharmacy

Notice board

As there are four potential new members, no further new members will be required at present. . The advertisement on the notice board will be changed appropriately. Further questionnaires have been handed in, and the Secretary will collate them with the previous work done by a member.

A suggestion was made to see whether the PPG can be involved in the new Change.NHS.org website and whether this should be publicised on the notice board.

Date of next meeting, 10th of December, 2024 for PPG members only and invited new members.
The next full meeting will be on the 20th of January, for PPG members and practice members