

Major Investment at Collingham Surgery

The GP Partners are delighted to share some further exciting news about Collingham Surgery.

Following the highly successful refurbishment of Thorner Surgery, we are now pleased to announce a major refurbishment programme at Collingham Surgery.

This significant investment will transform our facilities and enable us to provide an even higher standard of care for our patients, including the addition of a new clinical room. Our aim is to create a modern, welcoming environment that enhances patient experience and supports the delivery of high-quality healthcare services.

Refurbishment Schedule

The refurbishment is scheduled to begin in the week commencing 30th March.

To allow the work to be completed as quickly and safely as possible, Collingham Surgery will be closed from Monday 30 March for up to three weeks. We will reopen as soon as possible and will keep patients informed of progress throughout.

During the Refurbishment Period

Appointments

During the building works, surgeries and clinics will only operate from Thorner Surgery. Patients can continue to book appointments through the usual channels.

Although Thorner Surgery has recently been expanded, it now has four clinical rooms, this is less than we have at Collingham and there will therefore be a temporary reduction in appointment availability.

We kindly ask patients to contact us only for urgent or acute medical concerns and to defer routine appointments until Collingham Surgery reopens.

Please be assured that all appointment requests will continue to be triaged by a GP and managed appropriately. Telephone consultations will remain available where clinically suitable.

If a face-to-face appointment is required and you are unable to travel to Thorner Surgery, we would ask that you consider arranging transport with family or friends, using public transport or a taxi service.

Unfortunately, we are unable to offer home visits due to transport constraints during this period.

We would also remind patients of alternative NHS services available for urgent healthcare needs, including NHS 111, Pharmacy First services, and local walk-in centres.

Prescriptions

The dispensary at Collingham Surgery will remain open as usual. Please continue to order prescriptions in the normal way; there is no need to request medications earlier than required.

While access to the dispensary will remain unchanged, any surgery-related requests must be made online, by telephone, or by email during the refurbishment period.

Medication deliveries will continue as normal for patients who usually receive them.

We are extremely excited about the improvements this investment will bring and hope you will share our enthusiasm for the enhanced facilities.

Please keep an eye on our website and follow us on Facebook for further updates.